

# "IN STORE" LIMITED WARRANTY POLICY

### Introduction

Thank you for your purchase of your new ATV, Dirt Bike, Scooter or Motorcycle from R1 Powersports. We want to ensure you are purchasing a quality product and we back our vehicles with a warranty that is clear and fair, and supports you and your new vehicle.

This policy applies to "in store" purchases only at our physical location at: 345 Suncook Valley Rd. Unit 1 Chichester, NH 03258. This warranty policy does not apply to any vehicle or item sold on R1 Powersports E-store. Please refer to out E-store warranty policy for online purchases.

Though your vehicle was manufactured using state-of-the-art manufacturing processes, it is still possible that a problem might occur. We do our very best to make sure that this cannot happen, but sometimes it does.

If a problem should occur with your vehicle after purchase, R1 Powersports supports your vehicle with a Limited Warranty Policy that ensures that any defects in factory workmanship or materials reported within the warranty period of the vehicle will be repaired as promptly as possible, at no cost to you for parts or labor.

#### FINAL!

This Limited Warranty Policy describes what conditions are covered by the vehicle warranty, and which conditions are not.

If you have read this policy and still have a question, please don't hesitate to ask a representative from R1 Powersports.

# R1 Powersports ATV LIMITED WARRANTY

2019 and Later Models

# WHAT IS COVERED

R1 Powersports provides a limited warranty for each newly purchased All Terrain Vehicle (ATV), Dirt Bike, Scooter or Motorcycle that is not already covered by a manufacturer's warranty. With regard to those vehicles, R1 Powersports warrants that each vehicle is free from defects in materials and factory workmanship, subject to the following exclusions, obligations and limitations. This Limited Warranty Policy applies to all 2019 and later model ATVs, Motorcycles, Scooters, Dearth bikes, UTVs and Go carts.

If an eligible defect is found, the needed repairs will be performed at no charge to you for parts or labor. Warranty repairs may be made at R1 Powersports - an authorized Tao Tao, Vitacci, and Ice Bear dealer in the United States of America. Any needed parts replacement will be made using new or remanufactured genuine Tao Motors, Vitacci Motors or Ice Bear parts (respectively). If parts for the warranty repair must be ordered, you will not be required to leave your vehicle with the dealer during the order period unless it is already disassembled in order to diagnose the problem.

R1 Powersports is responsible for the correct assembly and pre-delivery servicing of your vehicle, and will provide you with a signed and completed copy of the Certificate of Vehicle Pre-Delivery. This document describes the operations that the dealer has performed in the preparation of your vehicle for sale.

R1 Powersports VEHICLE LIMITED WARRANTY PERIODS All warranty periods begin on the date that the vehicle is first delivered to you.

### **WARRANTY PERIOD:**

2019 - Later Models 30 Day Limited Warranty Parts and Labor

**OWNERSHIP CHANGE** This warranty is assigned to the vehicle. It begins when the vehicle is first sold (or put into use as a demonstrator) and ends when the warranty period

expires. As such, when the vehicle is sold to a subsequent owner, any remaining warranty continues. However, the vehicle's ownership records at R1 Powersports must be updated.

# WHAT IS NOT COVERED:

Routine service or periodic maintenance such as tune-ups, oil changes, and service checks are your responsibility to pay for and have done, and are not covered by this warranty.

Repairs to your vehicle for failures that occurred after the expiration date of the warranty period.

Damage to the vehicle that is not our fault, such as damage caused by accidents or carelessness.

Damage caused by misuse, abuse, or unreasonable or improper vehicle operation, such as intentional burning or spinning of the rear tires, shifting gears improperly, overloading the vehicle, operation of the vehicle with the front wheels aloft, or overheating the vehicle's engine by operating the vehicle in incorrect gears or ranges for vehicle speeds.

Damage caused by negligence, such as operation of the vehicle with insufficient, incorrect, or excessive oil, fuel, coolant, or brake fluid. Damage caused by alterations or modifications not approved by R1 Powersports, such as use of non Tao Motor, Vitacci or Ice Bear Genuine Parts or Accessories.

Damage caused by modifications that would change the original vehicle specifications including, without limitation, modifications of any emission-related parts such as carburetor(s), fuel injection system components, the engine control module, air suction system components, the catalytic converter (if equipped), fuel permeation control system components (such as the fuel tank, fuel hoses, and vapor hoses), etc.

Damage to the vehicle from competition, such as racing. Damage to the vehicle that is caused by insufficient or improperly performed maintenance or repairs, such as not performing maintenance at the intervals required in the Owner's Manual, or the use of chemical cleaners that damage the finish of the vehicle.

Damage to the vehicle caused by improper storage, such as weathered or faded finishes, rusting or corrosion of metal components.

Wearing or deterioration of components subject to normal wear during normal vehicle operation, such as tires, brake pads or linings, drive chains and sprockets, clutch plates, body components, spark plugs, any rubber components, with the exception of oil seals, and fuel, oil, and air filters.

<u>APPLICATION EXCLUSIONS</u> and vehicles that are used for racing, commercial, demonstration, rental or law enforcement purposes are excluded from any

warranty coverage, and are sold "AS IS".

<u>LIMITATIONS</u> This warranty <u>DOES NOT COVER</u> incidental or consequential damage, such as damage to personal gear or property, rental of a replacement vehicle, <u>TRANSPORTATION TO R1 POWERSPORTS DEALERSHIP</u>, expenses incurred from the loss of use of the vehicle, or your inconvenience.

### YOUR RESPONSIBILITIES

You must operate and maintain your vehicle in a normal manner, following the recommendations described in the vehicle's Owner's Manual Depending upon your application or climate, some vehicles may require more frequent or additional maintenance than that described-ed in the Owner's Manual.

R1 Powersports reserves the right to deny warranty coverage if the vehicle has not been properly maintained. Be sure to document periodic maintenance to your vehicle. When requesting warranty repair consideration, you may be requested to provide evidence that proper maintenance has been performed.

# OBTAINING WARRANTY REPAIRS

If your vehicle requires a warranty repair, it is your responsibility to take your vehicle to an R1 Powersports for repair. Your dealer will perform the necessary repairs or adjustments within a reasonable amount of time, and will provide you with a copy of the repair order for your records.

Any parts replaced under coverage of this limited warranty become the property of R1 Powersports. If you should suffer a second failure of the same item on your vehicle during the warranty period, we ask that you immediately inform your servicing dealer or R1 Powersports of that circumstance.

R1 Powersports MAKES NO PROMISES OR WARRANTIES OTHER THAN THOSE PROMISES MADE IN THIS LIMITED WARRANTY.

ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE DURATION OF THIS WARRANTY.